

What is Patient Finder?

Patient Finder is a quick and easy app for family and friends to track the progress of a patient during their stay in an ACHA Health hospital. The app provides updates on location information through theatre, recovery and the patient's return to the ward. The use of the app is controlled primarily by the patient who receives an SMS prior to admission with a unique link to the Patient Finder app. This SMS and link can be forwarded to family and friends as desired by the patient. The patient's location details including ward name, room number and in some cases phone extension are included within the Patient Finder app. If a patient changes ward or rooms during their hospital stay Patient Finder will update all location information.

How do you access Patient Finder?

There are two simple ways:

1. In most cases prior to the hospital admission an SMS is sent to the registered mobile number with a unique link to the Patient Finder app. The patient simply forwards this SMS to all desired family and friends. When the link in the SMS is clicked the Patient Finder app will open on any device and display all key location details.
Or,
2. The hospital reception team will supply each patient with a Patient Finder card that includes their admission number as well as a web address and QR code that can be used to gain access to the app. The patient can give this card to all family and friends to track the patient throughout their hospital stay.



www.patientfinder.com.au

Please note it is the responsibility of the patient to provide the Patient Finder link and patient admission number to their families and friends.

ACHA Health take no responsibility for the distribution of the Patient Finder link or patient admission number to anyone that is not the admitted patient.

Every effort is made to keep a patients status up to date, however at times there may be delays to accommodate for a patients movement throughout the hospital.

Patient Finder provides your family and friends with the comfort of easily knowing where you are in the hospital at any given time.



Across Adelaide, we care for you.

Ashford Hospital Flinders Private Hospital The Memorial Hospital